Microsoft Database Engine components installation

To connect NiceLabel software with all MS Office databases like Excel and Access

The problem

If you want to connect to an Excel file from NiceLabel, and you get this message while doing so:

You have to install additional Database Engine components to fix this. Technically, it does not really ask for login credentials, the connection simply cannot be made. Filling in login credentials does not fix this.

Check if you have 32-bit or 64-bit Office version

Check whether you are using a 32-bit or 64-bit version of Office (not Windows!). When you know this, download the equivalent 32-bit or 64-bit version of the files below. If you have Office 32-bit, download the 32-bit files, if you have 64-bit, download the 64-bit files.

You can see if you have 32-bit or 64-bit Office by opening Excel, create a new document. Then go to **File > Account >** click the square button **Info about Excel**. On top, at the end of the first row of text you can see 32-bit or 64-bit.

Download & install in this order: first 2013, then 2007, then 2010.

1. Microsoft Access Runtime **2013** 32-bit and 64-bit
http://www.microsoft.com/en-us/download/details.aspx?id=39358

2. Microsoft Office Access database engine **2007** (English) 32-bit only
http://www.microsoft.com/en-us/download/details.aspx?id=23734

3. Microsoft Access database engine **2010** (English) 32-bit and 64-bit
http://www.microsoft.com/en-us/download/details.aspx?id=13255

Tips:

- It is always good to use 32-bit office, as Microsoft admitted they have problems with 64-bit Office.

- I suggest to rename the files when saving them, as the filenames as very similar and the edition (2013, 2007 and 2010) are not in the original filename when you download it from Microsoft.